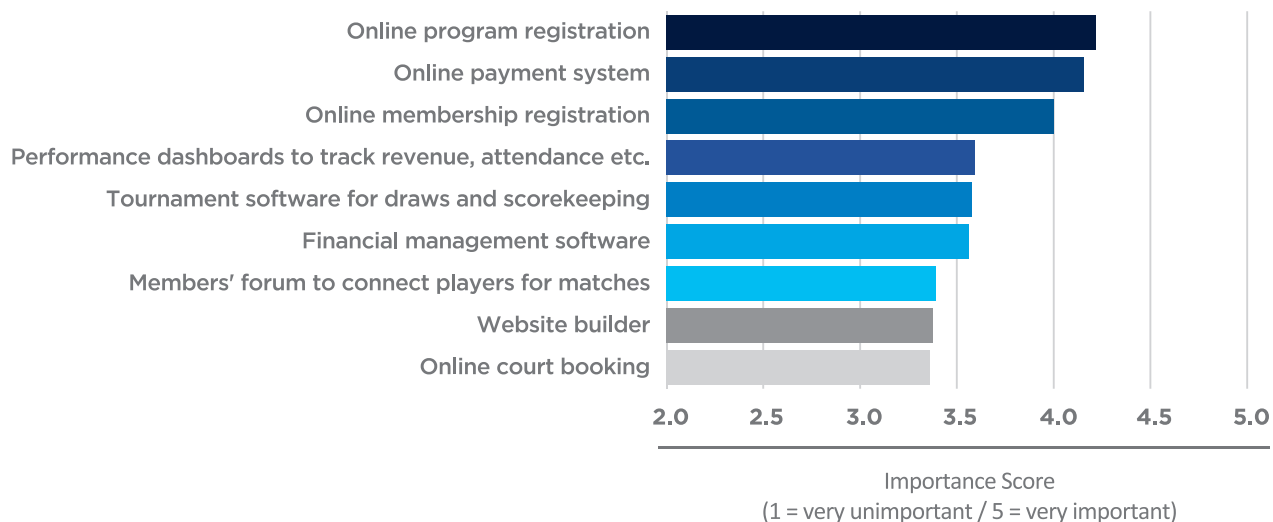


RESOURCE R

Tennis Facility Management Software

Many municipalities across Canada have implemented software to manage their recreation programs. These software systems enable residents to register and pay online for various programs throughout the year across several municipal facilities. With the help of technology, municipalities are able to efficiently manage their programs, allocate resources, track participants fees and much more. Covered court facilities can receive similar benefits from implementing a software to help with daily operations and tennis programming.

To aide tennis facility operators, Tennis Canada conducted a comprehensive review of the available tennis facility management software in 2018. By leading this initiative Tennis Canada intended to help tennis facilities reduce time, resources and funds spent finding a software solution for their operations. The modernization exercise began with identifying the areas of facility management that could be improved and streamlined through the implementation of technology. 64 tennis facilities across Canada were surveyed and asked how important 9 different technological features/services would be to their day-to-day operations. The survey question yielded the following results:



The results informed the software selection and development process. Tennis Canada is willing to work with tennis facilities to help them test and/or implement the tennis facility management software. Many recreational facilities and municipalities may already be using software programs to manage registrations and court reservations. Tennis Canada is willing to discuss the capabilities of their recommended software with municipalities and provide options as to how it can be integrated into current systems.